



**CITY OF SPRINGFIELD, ILLINOIS  
SOCIAL MEDIA TERMS OF USE POLICY  
June, 2019**

The City of Springfield's presence on social media sites is intended for informational purposes only. If you wish to contact the City of Springfield, please visit the City's official website at [www.springfield.il.us](http://www.springfield.il.us) or call the City at 217.789.2000.

**ALWAYS CALL 9-1-1 TO REPORT EMERGENCIES.**

**This site is not monitored by the City on a 24/7 basis. Do not post warnings or notices regarding emergencies or urgent/dangerous situations on this site.**

**Public Content Policy**

City social media sites are not public forums. This site may or may not allow the public to post comments or otherwise add content to the City's page. If this site allows comments, it is considered a "limited public form" and the City may place reasonable restrictions in light of the purpose served by the forum.

This site is maintained and monitored by City staff to ensure that posted comments are constructive and suitable for all readers, while respecting a range of opinions and points of view. Content posted by a member of the public is the opinion of that individual only, and its presence on this site does not imply the endorsement, agreement, or necessarily reflect the opinions or policies of the City of Springfield.

The following forms of content **are not permitted** on this City resource and are subject to review and possible removal by the City:

1. Obscene, libelous, malicious, offensive, threatening, profane, or defamatory language, symbols, videos, or images.
2. Personal attacks, threats, or hate speech.
3. Content that promotes, fosters, or perpetuates discrimination in violation of the City of Springfield's Code of Ordinances or applicable law.
4. Advertising or promotion of a commercial business or enterprise.
5. Comments falling outside the scope of the topic under discussion.
6. Content containing personal information (i.e. birthdates, social security numbers, personal phone numbers, etc.), confidential, or other sensitive information.
7. Content of a sexual nature.
8. Content that breaches any law, confidentiality, copyright, or intellectual property rights.

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9. Comments in support of, or opposition to, any political campaign, candidate, or ballot measure.
10. Content promoting or encouraging any illegal activity.
11. Content promoting or denigrating religion, atheism, or any spiritual belief.
12. Content exchanges between public officials in violation of the State's Open Meetings Act.

Anyone posting comments which violate this Terms of Use Policy may be prohibited from future participation.

### **Disclaimer**

The City of Springfield, Illinois reserves the right to update this Terms of Use Policy at any time. The City of Springfield does not warrant or make representations or endorsements as to the quality, content, suitability, accuracy, or completeness of the information, text, images, video, graphics, hyperlinks, or other items contained on a social media site's server or any other server. Such materials have been compiled from a variety of sources and are subject to change without notice. The City's primary and predominant Internet presence is the City's official website at [www.springfield.il.us](http://www.springfield.il.us) and no other website or social media site shall characterize itself as such.

Except to the extent required by law, commercial use of the materials on this site are prohibited without the written permission of the City. Some of the links on the City's social media pages may lead to resources outside the control of the City of Springfield. The presence of these links should not be construed as an endorsement by the City of these sites or their content. The City is not responsible for the content of any such external site.

Except to the extent required by law, communications made through and comments made on the City's social media pages shall in no way be deemed to constitute legal notice to the City of Springfield or any of its agencies, officers, employees, agents, or representatives with respect to any existing or potential claim or cause of action against the City, its officers, employees, agents, or representatives where notice to the City is required by any federal, state, or local laws, rules, or regulations.

### **Contact Information**

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