Response by City to Fly Dumping issues. Need to Communication about services available for large item pick-up, etc. in hopes to cut back on the dumping.	PW & Comm	Iss/Pri	6	Large item program has been publicized through print, social media, municipal programming, and the CWLP bill insert. Usage has increased significantly in last few years primarily due to the promotion of the program. Updated Room to Room Guide to Waste & Recycling that is available on the website. May be possible to further inform residents by utilizing door hangers.
Sewer system needs to be top priority	PW	Iss/Pri	6	Maintenance of the city sanitary and combined sewers is the responsibility of the Public Works Sewer Divison. The city is currently in the second year of a \$55 million ten year sewer maintenance improvement plan.
Focus on advancements in technology. The City needs to be ahead vs. behind with innovation.	Comm	Iss/Pri	6	Moving ISD (the city's IT department) to direct report will assist in improving the City's needs to advance and use technology for its advantage. Implementing Wi-Fi Downtown. Innovate Springfield just opened downtown and hired an ED. Economic Development is working with them to ensure a successful partnership.
Disappointment in the affordable houses. They are in such bad condition; deterioration is a bad in inner core. Not acceptable.	Econ Dev	Iss/Pri	6	Working on homeownership and maintenance programs that can be used in TIF areas. Partnered with Nehemiah to obtain IHDA grant for demolition and construction. Currently working with Enos Park to develop additional housing programs like the Artist In Residency program that just passed City Council for approval
The City can use fiber optic capabilities with CWLP. Progress with that route for residents and save residents money by providing Internet.	CWLP	Iss/Pri	6	Comcast announced program for targeted areas offering discounted internet.
All the recent gun violence and stabbings. What is happening?	Police	Iss/Pri	6	Working with other law enforcement agencies on a proactive enforcement initiative.
Graffiti is around town.	Police	Iss/Pri	6	Mid term Goal - Paint the Town Program with Neighborhood Assn.
Inner City Older Neighborhoods need to look at ward by ward housing stock. How do we incentivize people to fix up their home or property? Inner neighborhoods need to be proactive vs. reactive.	Econ Dev	Iss/Pri	6	Working on homeownership and maintenance programs that may be used in TIF areas. OPED has home improvement funds for qualified homeowners. Partnered with Nehemiah to obtain IHDA grant for demolition and construction. Currently working with Enos Park to develop additional housing programs like the Artist In Residency program that just passed City Council for approval

Everyone wants betterment but we don't want to take a tax hike. We have to give in order to get. Stop resisting and take .5 cent to increase.	Council	Iss/Pri	6	Mid Term Goal - Analyze long term needs (sewer, pensions, etc.) and determine revenue stream to address instead of short term revenue streams.
Hawthorne Place – the property taxes are so varied. A resident expressed when they built a new garage they received a tax increase that was not proportionate to the area. Requested a moratorium on taxes if they improve property but stay in property for a period of time.		Iss/Pri	6	STG - Work with County to educate public on property tax bill and process for contesting. Utilize web and cable access channel.
The City needs to insure an "Action Plan" with this plan. Look at other cities in what they do and items that don't cost money and replicate.	Comm	Iss/Pri	6	contesting. Other was and caste access charmen.
Email addresses need to be added to the City Website.	Comm	Iss/Pri	6	New city Web site has added department contact info under the "Contact Us" button. Will be updating it with a more complete listing by October.
Go after problem landlords who have bad business practices. Don't go after those who need the help.	PW	Iss/Pri	6	The city enforces the code and addresses issues accordingly. New ordinance was passed to help alleviate and fine the chronic violators.
All landlords need to be registered in Peoria and have to register the property(ies). It is too easy to become a landlord. Make Springfield landlords go to a training and their fee is only half the price if they attend and register vs. registering without attending.	PW	Iss/Pri	6	New ordinance was passed to help alleviate and fine the chronic violators.
City should do an inspection of property before a new tenant takes over but have to pay a fee for it to get inspected.	PW	Iss/Pri	6	·
Traffic lights. There is no logic to the lights.	PW	Iss/Pri	6	The city has an aging signal system that must integrate with state and other municipalities. City officials are in the process of preparing a traffic signal improvement plan that will be part of an overall Capital Improvement Plan should funding become available.

Bike lanes are being used as right turn lanes – bike only lanes/traffic needs to be enforced	PW & Comm	Iss/Pri	6	Communications is working with the County's Transportation Commission to create PSAs. They did 3 PSAs about SMTD and is now working on Bike Lane Usage from both a cyclist and vehicle perspective.
Be progressive with curbed bike lanes	PW	Iss/Pri	6	The city is committed to following the Sangamon County Regional Planning Commissions Bike & Pedestrian plan fully implementing the bike network as improvements are made.
The City needs to look at the connectability with neighborhoods and schools – bike trails and schools	PW	lss/Pri	6	Those considerations were part of the Regional Planning Commissions process in establishing the Bike & Pedestrian plan. In addition, the City is working with Regional Planning on its own 10 year plan. Stanford extension will allow for additional bike path that will eventually link Rochester to Chatham. Long Term Plan of 3rd St. Corridor could be a bike trail.
Put more focus on targeted places that can serve as "Business Anchors" for specific areas. For example Hy-Vee was a great business anchor for MacArthur and revives the area. A potential business anchor may be the Iles Park Building. Something that can go in that space and stabilize entire neighborhoods. It should be considered when looking at Economic Development.	Econ Dev	Iss/Pri	6	Iles Park Place is being redeveloped for office space and potential retail. Working with Chamber to have an improved unified approach to solicit and assist businesses. Economic Development has also hired a Division Manager to focus on TIF areas.
Leaders need to be more decisive – like Hunter Lake or be proactive like the Medical Community. Don't rely on the medical community to drive our decisions. Be just as innovative.	Council	Iss/Pri	6	Hunter Lake is in process. Secured support of DNR and Governor's Office. Secondary source of water is necessary. Residency passed and so did lake annexations. Working on doing what is best for Springfield and its future.
The City needs to get out of the mentality of use it up and move on. Stop the explosion out of the center/core of the City. Don't develop out west. No one is gaining anything with new TIF areas if the others are getting left behind even though they thrived before.	Econ Dev	Iss/Pri	6	Renewed the Downtown TIF. First time in the state that a TIF was renewed for a second time. Once financially stable, will use CWLP as an economic driver in targeted areas.

What is the financial liability of the City for both CWLP and the Pensions. With CWLP, what is the long-term goals/where are we going with CWLP. Pension issues - what does the City know about it and do we have a complete handle on its magnitude?	Comm	Iss/Pri	6	The Rate Restructure, Refunding, and negotiated Coal Contract will help stabilize CWLP's finances. Held a Pension Summit and will develop long term strategy to address Pensions. City Council eliminated Early Retirement Incentive that is pending Court decision in April. Following up on Fire Pension Holiday Pay Calculation, which conflicts with DOI's recommendation.
Hire a City Planner. The City needs to stand up for good planning. This is how we fill up vacant lots, build up the core, etc. Intentionality behind that concept	Econ Dev	Iss/Pri	6	Entered contract with Sangamon County Regional Planning to revise Comprehensive Land Use Plan, which was last updated in early 2000s.
Looking at zoning for particular areas.	PW	Iss/Pri	6	Revising Comprehensive Land Use Plan that will review zoning issues and recommend land zoning.
Spot zoning for commercial development – A city planner can help with that type of consistency. Compliance needs to be followed with this, especially in Ward 6	Econ Dev	Iss/Pri	6	
What can the City do to help with banks looking at new businesses with "increasing risk taking" vs. the banks that say "We don't do this here". Businesses need seed money but banks and lending institutions need to do new things – not crazy or risky. Just creating innovation.	Econ Dev	Iss/Pri	6	City partnered with Justine Peterson and banks to establish a micro loan program. Will work with financial institutions to implement a certification program so lenders and OPED reps are fully knowledgeable with regards to private/public finance programs.
If the City wants millennials to move downtown, they need the necessities – a grocery store; parking; items within walking distance.	Econ Dev	Iss/Pri	6	
We are 400 housing units short downtown	Econ Dev	Iss/Pri	6	The Villas recently opened up. Projects in process are North Mansion Block and TSP/Chamber
Be more proactive in getting the Illinois State Museum back open. Even though it is a state function, the City needs to be more helpful.	Comm	Iss/Pri	6	
See more trees downtown to help shade tourists and people walking around downtown in the warmer months.	PW	Iss/Pri	6	A downtown tree scape inventory was completed last year and the city arborist is working with Downtown Inc. to come up with a tree scape enhancement plan. Planting are likely for the fall of 2016.

First Street between Ash and Highland – cars use it as a			
race track. Several neighbors call and complain but			
nothing has been done about it. Possible speed bumps			
because no one speeds in Jerome or Leland Grove.		Iss/Pri	6 Need to put on speed monitor rotation and/or patrol.
City needs to implement 25 mile per hour speed limit in			
residential neighborhoods and more signs posted.		Iss/Pri	6
We don't have enough neighborhood police officers. The	Police	,	
City needs more.	ronce	Iss/Pri	6
White flight has taken place – young families have been			
moving to Rochester; Pleasant Plains; Chatham. Leaves			
District with a lot of families below poverty line and puts			
a lot of pressure on teachers and administrations. That			Hired a Division Manager to improve the TIF areas and are focusing on
needs to be adjusted. Pressure is high now. They need			developing dilapidated areas, which have a greater propensity for property tax
help.		Iss/Pri	6 growth.
Need a White Castle even though we have a Chick-fil-A	F D .		
coming.	Econ Dev	Iss/Pri	6
Lines blur with different governmental levels (who	6		
handles what).	Comm	Iss/Pri	6 New Web site is working to assist in some of that confusion (external links)
Unbalanced between County and City like when it comes			STG - Work with County to educate public on property tax bill and process for
to assessing property value.		Iss/Pri	contesting. Utilize web and cable access channel.
Communication needs to be improved. Residents should			
be able to sign up for alerts, and it tells you when street			
sweepers are coming through or branches are being	Comm		
picked up. Or send an email or post signs when things are			City created its own Neighborhood Association database and sends out City
happening in certain areas/neighborhoods.		. /5 :	updates every Friday. New website is also data driven so the information is
		Iss/Pri	6 quickly updated.
At a City level, we need a facilitator role to bring people			
together. Efforts are scattered vs. bringing people	Comm		
together. We don't need to be silo'd and will help with		. ,	
any duplication of efforts.		Iss/Pri	In progress with getting departments to work more closely together.
We have too many video gaming establishments. We	Council		
need a moratorium on that.		Iss/Pri	6

Feedback on 10th & Ash Street railroad projects. What is			
going to happen to the traffic - more communication	CR/Com		PSA was completed about the Railroad Resource Center and office is set up
needs to take place. Inform residents ongoing about the	m		with set hours at the office of Community Relations. In addition the new Web
project.		Iss/Pri	6 site will link to the Rail Project Web site and market via cable access channel.
Villas on Vine. More communication on that project as	Comm		
well.	Comm	Iss/Pri	6
The City needs a dashboard of projects on its website.			
Page to discuss status of where we are w/ progress. Also	Comm		
status on other projects – for example the Esquire	Commi		
building/lot.		Iss/Pri	New city web site launched and is constantly being updated.
The City needs the manpower to handle landlord issues. Also, ensure lids are required on trash cans.	PW	Iss/Pri	The city's housing division is the primary office responsible for enforcing environmental housing code violations. Should a resident have a specific property that they are concerned with they should alert the housing division and they will address accordingly.
Publish to City website timing of upcoming projects. For example, here is our plan/timing for sidewalks.	Comm	Iss/Pri	6
			Due to the age of the city's traffic signals, in order to do this it would
Traffic lights need to turn to red at night at a certain time	5)4/		have to be done manually to turn on and off. They city will be providing
of night.	PW		a plan for upgrading the traffic signals as part of the Capital
		Iss/Pri	6 Improvement Plan should funds become available.
Time to deal with the "Holes in the Donut" and annex	Caunail		·
them in	Council	Iss/Pri	6 Lake annexations passed however Ward 3 annexations failed.
			The city enforces the housing code for property owners. If a resident is
Time to deal with the landlord Tom Carrey.	DVA		concerned a particular property is in violation not being addressed they
	PW		can notify the city Housing Division and they will inspect and cite
		Iss/Pri	6 accordingly.
			The City is working towards this with a new Web site, email communication
Improve City transparency	Comm		and community forums and events (i.e. Ward meetings, Career Open Houses,
		Iss/Pri	pension summits, etc.)

Can the City assist with regular neighborhood clean ups? Encourage them to take place once a year and the City provides trucks and residents do the cleaning up?	PW	Iss/Pri	6	Contact Public Works Waste & Recycling Division who will provide more information on this partnership. The City will work to communicate this better with the Associations and through the new Web site.
Report a problem on the current website. Staff needs to circle back to residents about complaints/submissions.	Comm	Iss/Pri	6	Bettered this system with the new Web site but suggestions are always welcome.
Accessibility to information from the City. Look at FOA process.	Comm	Iss/Pri	6	City Clerk and Corporation Counsel is looking at this process. Then working to Communicate this to the Public when available.
People have to help with keeping property nice but if they can't do the work due to disability or restrictions, can the City help or provide the resources?	Econ Dev	Iss/Pri	6	
Citizens need to change outlook on WE are the city. Can we have incentives for positive behavior wherever that may come from? Incentivize for behavior like cheaper trash w/ more recycling you do.		Iss/Pri	6	
We pay four haulers throughout the City and they aren't doing a good job.	PW	Iss/Pri	6	If there is an issue with any of the waste haulers residents should contact the Public Works Department and they will address accordingly.
Shift purchasing from corporate level to local level. Shop locally builds up Springfield.	Purchasi ng	Iss/Pri	6	
Foreclosing on Weed Liens on vacant properties	PW	Iss/Pri	6	City legal will foreclose on weed liens when appropriate and when possible.
Lack of affordable housing. There is a wait list and then they engage with problem landlords. The City needs to support responsible affordable housing.	Econ Dev	Iss/Pri	6	Working on homeownership and maintenance programs that can be used in TIF areas. Partnered with Nehemiah to obtain IHDA grant for demolition and construction. Working with Enos Park on the Artisit in Residency Program and additional housing programs are in the works.
Asset is in CWLP – great water and electric rates		Pos	6	
Family friendly		Pos	6	

Close to family and relatives	Pos	6
Bicycle trails around	Pos	6
Welcoming community in addition to business leaders		
and politicians – eye level civic community		
and pondicians – eye level civic community	Pos	6
We are a City of neighborhoods	Pos	6
Affordable housing (Affordability overall)	Pos	6
Activities	Pos	6
Housing market is stable	Pos	6
Good small big town	Pos	6
Good town for seniors	Pos	6
Development of senior communities is really good		
, , ,	Pos	6
Medical community	Pos	6
State capitol is housed here	Pos	6
Great police and fire departments	Pos	6
Active and diverse arts community	Pos	6
Springfield parks, botanic gardens, zoo, Fun Shop (park		
district)	Pos	6
Good strong community leaders – thinking long-		
term/strategically	Pos	6
Seat for the Diocese of the Catholic Church	Pos	6
Lincoln heritage	Pos	6
Tourism/culture – International draw/appeal	Pos	6
Higher Education (SIU School of Medicine, LLCC, UIS)		
Trigiter Education (310 3chloof of Wedicine, ELec, 013)	Pos	6
Amtrak	Pos	6
Route 66	Pos	6
Active small business community	Pos	6
State Fairgrounds that houses year round events/Event		
venues	Pos	6
Farmers Market	Pos	6
Lake for recreational uses	Pos	6

Development of affordable housing (SHA; Chamber;		
Habitat)	Pos	6
More opportunity for commercial development –		
thought happening to growth and development	Pos	6
Sangamon Auditorium - symphony	Pos	6
Transportation in general/highway/airport/Amtrak	Pos	6
District 186	Pos	6
National Guard	Pos	6
PCCC	Pos	6
City has been good with diversity – PureNews, for		
example, stays in existence because white advertisement		
as well.	Pos	6
Eye sores/abandon properties have been handled well	Pos	6
Trees in Springfield/Green here in town	Pos	6
Local media – newspaper, radio, TV, etc.	Pos	6
Paving and sidewalks has been great	Pos	6